

# Quality Policy

FCE Projects Limited's mission is to be a resilient organisation that protects the environment, improves the lives of our people, supports the communities we serve and brings economic benefit for our region. Our business was founded in 2004 and we have always upheld company values and a principles-based approach to doing business, that ensures we are:

- Focused - *driven by our customer needs.*
- Collaborative - *working across project stakeholders to deliver the best solutions.*
- Ethical - *acting with integrity, equality, fairness, and respect.*
- Responsible - *doing the right thing for society and the planet.*

FCE Projects Limited aim's to ensure that the highest standard of service is provided to all customers and that all materials, techniques and equipment used by the Company are fit for purpose and in full working order. In addition, internal systems are continuously monitored to ensure that the Company is operating as efficiently as possible. The achievement of these aims is assessed at the management review meetings. The company operates a Quality Management System (QMS) to ISO 9001:2015, and will continue to achieve ISO accreditation by:

- Providing our customers with the highest levels of quality and service which meet their requirements and are fit for purpose;
- Satisfying all applicable requirements;
- Continually improvement of our quality management system;
- Promoting the culture of continual improvement and the philosophy of getting things "right first time";
- Ensuring that our Quality Policy is communicated and understood throughout the business;
- Enhancing the skills of all employees through review and the provision of effective training to enable them to perform to the highest level;


Reviewing this policy and its supporting objectives on a regular basis to ensure their continuing suitability. This QMS shall be implemented, maintained, continually improved and have the full support of the Board of Directors. All employees are made aware of the quality system and instructed in its application. They are required to comply at all times with the provisions of the quality system. Responsibility for the maintenance and review of the quality system is vested in the Board of Directors and employees are encouraged to make aware any problems or suggestions in respect of its documentation or operation.

The next review date for this policy is January 2026.



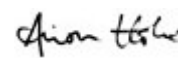
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**January 2025**